



2GoTrade Limited

New Web Trading Platform

User Manual

Version : 1.38

Last Update : Jan-2015

Go.PORTAL

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1 General

Go.Porta! can be operated smoothly indifferent web browsers, including Internet Explorer (Version Google Chrome, Safari, Firefox. User thus can use it at tablets.

Please start from the login page below:

Go.PORTAL

繁 | 简 | EN

測試證券
Demo Securities

CE:AGK283

110110

☐ Disable Streaming

Login

Forgot Password?

Trading Hotline:(852)2232 0316 | CS Hotline:(852) 2232 0202 | Email: enquiry@2GoTrade.com
 Technical Support:(852)2232 0333 | support@2GoTrade.com

ID:T4.152-X5.3-59992-R4.14-44573-D4.15-44573-MR-1.37
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1.1 Select Language

You can select English, Traditional and Simplified Chinese anytime.

繁 | 简 | EN

1.2 Customer Service

Trading & technical support contacts are shown in lower left corner.

Trading Hotline:(852)2232 0316 | CS Hotline:(852) 2232 0202 | Email: enquiry@2GoTrade.com
 Technical Support:(852)2232 0333 | support@2GoTrade.com

1.3 Logout

Click **Logout** button to logout at any pages;

2 Login

Enter user ID & PIN in login page. Click **Login** to proceed;

- User ID will be locked after multiple unsuccessful login. Please contact your broker to follow-up;
- If **"Disable Streaming"** box is checked during login, user cannot view streaming market data in trading page;



CE:AGK283

☐ Disable Streaming

Login

[Forgot Password?](#)

2.1 First-time Login

Set up New Password

Upon first-time login, users are required to define their new password (minimum 8 characters, alpha-numeric);

Enter new password and click **"Submit"**.

Thank you for using Go.Portal Consolidated e-Services. Please change your password when you are first time to login.

Original Login Password:

New Login Password:

Re-enter New Login Password:

☒ Submit

Service Agreement

Please read through the terms in service agreement. If you accept them, please tick the first option (see red box below). Click **"Agree"** button.

Go.Tools Service Agreement (Individual Subscriber)

Hong Kong Trading Time : 2014-05-04 14:24:11

This Agreement involves the following parties:

- 2GoTrade Limited ("2GoTrade"), a company incorporated in Hong Kong with a registered office at Unit 313-315, 8 Science Park West Avenue, Shatin, Hong Kong, who will be responsible for providing financial information under this Agreement
- Subscriber, the person who uses and/or accesses to the Services and/or the Content provided by 2GoTrade ("Subscriber").

1 Definitions

1.1 In these terms and conditions, the following terms shall have the following meanings:

- "Content" includes without limitation any content, software, data, information, messages and all textual, audio, video, still image, graphical and other content or material that can be accessed by or through the Services;
- "Content Provider" means any third party, which provides the Content and/or operates the Services;
- "HKEx" means The Stock Exchange of Hong Kong Ltd;
- "SEIS" means HKEx Information Services Limited, the subsidiary of HKEX;
- "Services" means the delivery of the Content via the applications supported by 2GoTrade;
- "Login ID and Password" means a unique personal identifiers and its corresponding password issued by 2GoTrade to the Subscriber for gaining access to the Services;

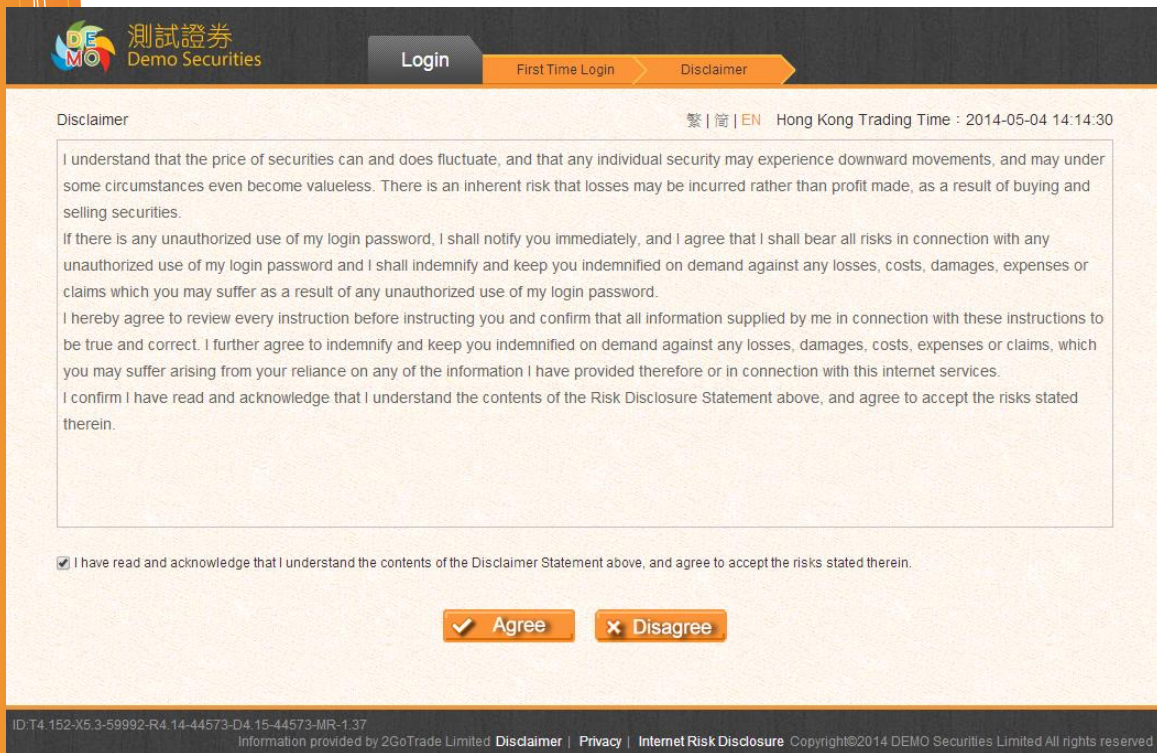
☒ I have read and understood the above [Service Agreement] and accept and agree to the terms of the constraints. I agree that in accordance with my requirements, immediately to use go.Tools financial advisory services, and to pay the costs.

☐ Please suspend my requirements. I understand that is logged into the system, will not Go.Tools financial consulting services.

Agree

2.2 Disclaimer

Disclaimer will load in every login. Please tick “I have read and acknowledge that...”. Click “**Agree**” to proceed.



Disclaimer 繁 | 簡 | EN Hong Kong Trading Time : 2014-05-04 14:14:30

I understand that the price of securities can and does fluctuate, and that any individual security may experience downward movements, and may under some circumstances even become valueless. There is an inherent risk that losses may be incurred rather than profit made, as a result of buying and selling securities.

If there is any unauthorized use of my login password, I shall notify you immediately, and I agree that I shall bear all risks in connection with any unauthorized use of my login password and I shall indemnify and keep you indemnified on demand against any losses, costs, damages, expenses or claims which you may suffer as a result of any unauthorized use of my login password.

I hereby agree to review every instruction before instructing you and confirm that all information supplied by me in connection with these instructions to be true and correct. I further agree to indemnify and keep you indemnified on demand against any losses, damages, costs, expenses or claims, which you may suffer arising from your reliance on any of the information I have provided therefore or in connection with this internet services.

I confirm I have read and acknowledge that I understand the contents of the Risk Disclosure Statement above, and agree to accept the risks stated therein.

☒ I have read and acknowledge that I understand the contents of the Disclaimer Statement above, and agree to accept the risks stated therein.

ID:T4-152-X6.3-59992-R4.14-44573-D4.15-44573-MR-1.37
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3 Account

3.1 Account Summary

Account Summary - 900000054-1-01 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (Hong Kong Dollar - Hong Kong Dollar)

Avail. Bal. \$0.00
Ledger Balance \$0.00

Securities Summary (Hong Kong - Equity - HKD) At least 15 mins delayed quote

Code	Name	Delayed Nominal	Avg \$	Change(\$%)	Quantity	Market Value	Action
00388	HKEX	\$140.50	\$135.90	+4.60 / +3.38%	2,000	\$281,000.00	Buy Sell
00857	PETROCHINA	\$8.94	\$8.57	+0.37 / +4.32%	6,000	\$53,640.00	Buy Sell
Securities Value						\$334,640.00	

Account Summary - 900000054-1-02 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (United States Dollar - United States Dollar)

Avail. Bal. \$0.00
Ledger Balance \$0.00

Account Summary - 900000054-1-03 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (Australian Dollar - Australian Dollar)

Avail. Bal. \$0.00
Ledger Balance \$0.00

Account Summary - 900000054-1-08 [1] Last Update: 2014-05-04 14:26:40

Ledger Balance (Renminbi - Renminbi)

Avail. Bal. \$0.00
Ledger Balance \$0.00

ID: T4.152-X5.3-59992-R4.14-44573-D4.15-44573-MR-1.37
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Function : Show real-time balance of each currency account

Operation :

1. Ledger Balance

Display available balance & ledger balance (Available balance – unsettled stock value)

— Click **i** key to view details for each currency account, including:

Securities value, lockup cash, trading limit, buying power, etc.

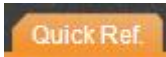
Details - 900000054 Cash HKD[1]	
Total Equities	\$334,640.00
Ledger Balance	\$0.00
Avail. Bal.	\$0.00
Cash(T1)	\$0.00
Cash(T2)	\$0.00
Securities Value	\$334,640.00
Hold Fund	\$0.00
Lockup Cash	\$0.00
Trading Limit	\$800,000,000.00
Buying Power	\$800,000,000.00

2. Securities Summary




- Display stock balance & market value, average price & Change % (Reference profit & loss);
- “Buy / Sell” shortcut for each stock holding, click to buy/sell (see #4.1)



Securities Summary (Hong Kong - Equity - HKD) At least 15 mins delayed quote

Code	Name	Delayed Nominal	Avg \$	Change(\$/%)	Quantity	Market Value	Action
00388	HKEX	\$140.50	\$135.90	+4.60 / +3.38%	2,000	\$281,000.00	Buy Sell
00857	PETROCHINA	\$8.94	\$8.57	+0.37 / +4.32%	6,000	\$53,640.00	Buy Sell
Securities Value						<u>\$334,640.00</u>	


3. Mouse over  at right top corner to pull down **Mini indices window** displaying details:


1. Market info like 15-min delayed indices

- Click  to refresh;
- Click  /  to switch to change % or points;

	Index		
HSI	22,260.67	+126.70	+0.57%
GEM	490.38	+4.87	+1.00%
HKL	26,836.22	+173.81	+0.65%
HSCEI	9,802.46	+22.74	+0.23%
HSCCI	4,163.57	-4.31	-0.10%
Tover	48.258B	--	--


Quick Ref.

15 mins delay indices 

	Index	
HSI	22,260.67	+126.70
GEM	490.38	+4.87
HKL	26,836.22	+173.81
HSCEI	9,802.46	+22.74
HSCCI	4,163.57	-4.31
Tover	48.258B	--


Last Update: 2014-05-02 16:01:24

Contact Information

 **Customer Services**
cs@xyz.com
 (852) 2232 0202

2. Customer service email

Contact Information

 **Customer Services**
cs@xyz.com
 (852) 2232 0202

3.2 Account History

Account History

Account

Date Range From To Type

Date Time	Ref ID	Stock	Type	Quantity	Price	Amount
2014-05-04 14:26	V000019456	00857 - PETROCHINA	Deposit Stock	6,000	\$8.57	\$0
2014-05-04 14:26	V000019455	00388 - HKEX	Deposit Stock	2,000	\$135.90	\$0

1

Function : Check transaction records within a specified period

Operation :

- Account & Type: Click to filter out account records;
- Date range: Click to select date;
- Search result will auto load, including stock transaction, corporate action, cash in/out records, etc.
- Sort the results by clicking in each column (ascending/ descending orders);
- : Manual refresh if necessary;
- : Switch to other result pages;

Remarks: Only up to three months of history can be displayed

4 Trade

The screenshot displays the Go.Portals trading interface. The top navigation bar includes 'Account', 'Trade' (active), 'Services', and 'Info'. The right side shows the user's name '繁 | 简 | EN', a 'Logout' button, and the date '2014-02-06 16:11:46'. Below the navigation bar, the 'Order' section on the left allows users to place a new order by selecting a market (Hong Kong), account (000000001 Cash HKD[1]), and order type (Enhanced Limit). The 'Quote' section in the center shows a list of stocks with their current prices and changes. The 'Portfolio' section at the bottom left shows the user's current holdings and balances.

Stock	Normal	+/-	Bid	Ask	High	Low	Open	Close	Vol	T'over
02333	33.00	-2.10 / -5.96%	32.95	33.00	34.80	32.95	34.40	35.10	22.11M	746.86M
02233	0.88	+0.02 / +2.33%	0.87	0.88	0.89	0.86	0.87	0.86	17.59M	15.42M
00390	3.29	+0.02 / +0.61%	3.27	3.29	3.35	3.26	3.26	3.27	19.68M	64.84M
00399	1.23	+0.06 / +5.13%	1.19	1.23	1.23	1.09	1.16	1.17	6.12M	7M
00135	12.84	+0.24 / +1.90%	12.80	12.88	12.94	12.52	12.52	12.60	8.86M	113.67M

Ref No	Stock	B / S	Status	Order	Filled	Action
00373702	00005.HK-HSBC HOLDINGS	Buy	Registered	800 @ \$81.85		Modify Cancel
00373699	02388.HK-BOC HONG KONG	Buy	Registered	1,000 @ \$20.00		Modify Cancel
00373698	03988.HK-BANK OF CHINA	Buy	Registered	10,000 @ \$3.30		Modify Cancel
00373689	00054.HK-HOPEWELL HOLD	Buy	Registered	1,000 @ \$26.20		Modify Cancel

Above trading page is divided into the following main areas:

4.1 Stock Trading

4.1.1 Dealing ticket

Function : Create / modify / cancel orders

Operation :

Placing Order

- (For multi-market users) Real-time currency account and buying power is shown after choose market
- Choose Buy or Sell button
- Enter order details, including stock code, order type (available order type is different for different brokers), price (click ▲ ▼ to next/previous price spread), quantity (click ▲ ▼ to change lot size or ⚡ to choose maximum buy [bound by buying power] / sell [bound by stock position] quantity), expiry date (not available for all brokers, system saves the outstanding orders and send to market the next trading day, until it expires or fully executed)

The screenshot shows the 'Order' form in the Go.Portals trading interface. It includes fields for Market (Hong Kong), Account (900000054 Cash HKD[1]), and Buying Power HKD \$799,699,700. The form allows users to place a new order by selecting a stock code (388), stock name (HKEX), order type (Enhanced Limit), price (138), and quantity (800). The expiry date is set to 2014-05-05. The form also includes a 'Max Trade Qty' of 300,000 and buttons for 'Submit' and 'Clear'.

4. Click “**submit**” to send order, or **clear** to reset the ticket.

5. Confirmation box pop-up. Click **Confirm** to proceed.

Confirmation

Please verify the following details and click the “CONFIRM” button to proceed. Or, Click “CANCEL” button to return.

Account:	900000054 Cash HKD[1]
Instruction:	Buy
Stock Code:	388
Stock Name:	HKEX
Price:	HKD \$138.00
Qty:	800
Transaction Amount:	HKD \$110,400
Charges:	HKD \$0
Order Type:	Enhanced Limit

Confirm **Cancel**

Modify order

1. In order book (simple mode: refer to #4.1.4, detailed mode: refer to #4.2), click **Modify**;
2. Ticket will show **modify** status, enter price & quantity;
3. Click **Submit** to submit, or **Back** to abort modify;

Order

Market Hong Kong
 Account 900000054 Cash HKD[1]
 Buying Power HKD \$799,589,189
Modify Order (Ref.No.00368875)

Order **Buy**
 Stock Code 00388.HK
 Stock Name HKEX
 Order Type Enhanced Limit
 Price ▲ ▼
 Qty(100/lot) ▲ ▼
 Max Trade Qty 300,000
 Selling/Total 0 / 2,000
 Filled 0

Modify **Back**

Cancel order

1. In order book (simple mode: refer to #4.1.4, detailed mode: refer to #4.2), click **Cancel**;
2. Ticket will show **cancel** status,
3. Click **Cancel** to submit, or **Back** to abort cancel

Order

Market Hong Kong
 Account 900000054 Cash HKD[1]
 Buying Power HKD \$799,589,189
Cancel Order (Ref.No.00368875)

Order **Buy**
 Stock Code 00388.HK
 Stock Name HKEX
 Order Type Enhanced Limit
 Price \$138.00
 Qty(100/lot) 800
 Selling/Total 0 / 2,000

Cancel **Back**

4.1.2 Teletext

Function : Show real-time streaming or snap-shot, or delayed snap-shot market data

Operation :

1. Streaming

Full mode

Quote				Full Brief List SPK Financial Data Ltd.				
 HSBC HOLDINGS [Equity Shortsell non-intraday Short Sell]				Connected 				
79.65		Bid	79.65	Ask	Details		Transaction	
79.65	5	37.6K	79.65	11	38K	 HKD 79.65 +0.550 +0.70%		
79.60	0	0	79.70	9	80K			
79.55	0	0	79.75	2	20.4K		Day High 0.00	Open 0.00
79.50	0	0	79.80	6	25.2K		Day Low 0.00	Close 79.10
79.45	0	0	79.85	2	10.4K		Volume 0	Tover 0
						52 Wk High 90.70	P/E Ratio 12.18	
0047	-1s	-6s	6390	425	8177	90		
6389	-4s		8757	9087	-1s	209	52 Wk Low 75.75	Yield 4.77
6458	-2s	-7s	3449	3849	319	103	EPS 6.541	11106 11110 11188
1830	-6s		317	5209	5667	289	EPS 6.541	11247 11332 11399
3347	-3s	-8s	3454	9063	7999	119	NAV 74.992	11409 11412 11414
						Lot Size 400		
MEET ON 7/5/14 FOR 1ST INT DIV								
Last Update 2014-05-05 09:06:49								

Quote				Full Brief List SHK Financial Data Ltd.							
2333 GREATWALL MOTOR [Equity Shortsell non-intraday Short Sell]				Connected							
32.95	Bid	33.00	Ask	Details				Transaction			
32.95	25	456.5K	33.00	5	3.05M			15.59	500	32.95	
32.90	7	67.5K	33.05	1	9K			15.59	2K	33.00	
32.85	5	51K	33.10	1	10.5K			15.59	13K	32.95	
32.80	14	215K	33.15	1	11K			15.59	500	32.95	
32.75	5	77K	33.20	1	9.5K			15.59	500	32.95	
32.70	6	291K	33.25	2	66K	52 Wk High	51.90	P/E Ratio	14.17		
32.65	7	362.5K	33.30	4	91K	52 Wk Low	25.00	Yield	2.16		
32.60	9	359.5K	33.35	2	19K	EPS	0.00	EPS	2.328		
32.55	5	212K	33.40	2	25K	EV	0	NAV	6.799		
32.50	6	265.5K	33.45	5	38K	Lot Size	500				
				Index				15.59 12.5K 32.95			
3077 6176	4377 4006	2418 4977	4377 1717								
4719 4086	4377 4006	1474 rs4s +76 4377									
6278 4377	4378 4006	2417 4977 4979 4377									
6279 4377	5468 1232	2418 rs4s +63 1639 1401									
6271 4377	4378 1987	2419 4977 rs4s +28 4159									
6278 9433	15s 1424	rs4s 4378 4977 4979									
4719 4378	4377 6271	1474 rs4s 1628 6529									
6277 4377	8167 6669	+26s 4979 +80 4979									
6278 4377	4378 6430	4977 4669 4977 6470									
4719 4378	4006	+3s rs4s 6071 1799									
				Tower 58.375							
				HSI 21423.13 +153.75 +0.72%							
				GEM 493.51 -4.41 -0.90%							
				HKL 25863.67 +206.03 +0.80%							
				HSCEI 9537.71 +67.09 +0.71%							
				HSCCI 4090.84 +45.02 +1.11%							
				Related Code							
				11233 11464 11611							
				11748 11750 11922							
				11973 12344 12563							
				12852 12857 12870							
				12873 12905 12919							
				12960 13019 13044							
				13049 13055 13075							
Last Update 2014-02-06 16:01:06											

Brief mode

9063	7385	317	318	2024	2418	690	4380		
690	2336	8935	8072	6699	4378	2847	2846		
-1s	1799	6425	8578	8734	316	4068	1197		
6728	4634	8767	8184	+1s	2846	1197	1197		
319	317	998	8944	4380	+3s	4977	1197		
8167	2265	1799	318	4378	+5s	4977			
6727	8578	9038	8577	2847	+4s	8179	+6s		
9419	8127	8578	5368	+2s	6699	9063	2369		
8146	5666	1940	2439	2417	9074	4057	8939		
8147	4409	3991	8176	2417	8944	8179	8577		

Check **Connected** indicator to confirm normal connection;

Click **Full | Brief | List | SHK Financial Data Ltd.** to switch to full/ brief/ list mod, or viewing stock archive data provided by SHK Financial Data Ltd.

Click the price in bid/ask queue can bring the price to dealing ticket for transaction (refer to #4.1.1 for dealing ticket operation)

Mouse-over the broker number in broker queue can display the broker name

double-click broker number will

highlight all the same in the queue

click the related stock codes (CBCBs, warrants in general) can load market quote of that related stock

證券訂單

市場

香港

帳戶

000000001 現金 港幣[1]

購買力

港幣 \$901,235,079.20

新增訂單

訂單

● 買入

○ 沽出

證券代號

5

證券名稱

匯豐控股

訂單類別

增強限價盤

價格

70.60

價格差距

0.05 / -0.06

數量(400/手)

0

可交易股數

0

到期日

2015-01-15

2015-01-28

沒有填入股數

提交

清除

帳戶庫存 - 000000001 現金 港幣[1]

證券

總持量

00005-匯豐控股

-55

00011-恒生銀行

-99

00013-和記黃埔

5,000

00015-盈信控股

-12,000

00027-銀河娛樂

0

報價										
匯豐控股 [證券 可沽空 非即日沽空]										
成功連接										
70.60 買入 70.70 賣出 詳細 成交紀錄										
70.60 33 136K 70.70 15 331.6K 70.55 35 88K 70.75 4 111.6K 70.50 103 198K 70.80 15 232.8K 70.45 59 336.8K 70.85 15 356.4K 70.40 353 830.8K 70.90 10 387.6K										
3538 8130 8914 1799 1799 3538 6698 1193 8832 6988 9067 8167 6389 5339 5088 3638 6727 8944 317 4581 5748 6386 3538 1438 3539 5357 1589 8578 5467 3454 6389 4086 8578 5368 6825 4086 3454 726 4378										
HKD 70.65 -0.20 -0.28%										
15.58 2K 70.65 15.58 400 70.65 15.58 72.4K 70.65 15.58 2K 70.65										
11332 12536 12822 12897 13005 13036 13325 13437 13655										
最後更新 2015-01-15 15:58:35										
訂單紀錄 是日交易總結 是日價格總結										
參考編號 證券 買/沽 狀態 下單 成交 指令										
00376698 00002.HK-中電控股 買入 待批 500 @ \$67.65 撤單										
00376697 00001.HK-長江實業 買入 待批 1,000 @ \$142.40 撤單										
00376695 00243.HK-QPL INT'L 沽出 掛牌 100,000 @ \$0.335 修改 撤單										
00376693 00243.HK-QPL INT'L 沽出 掛牌 10,000 @ \$0.335 修改 撤單										
00376692 00243.HK-QPL INT'L 沽出 掛牌 10,000 @ \$0.335 修改 撤單										
00376691 01211.HK-比亞迪股份 沽出 掛牌 1,000 @ \$28.90 修改 撤單										
00376688 01211.HK-比亞迪股份 沽出 掛牌 500 @ \$28.95 修改 撤單										
00376687 01211.HK-比亞迪股份 沽出 掛牌 1,000 @ \$28.90 修改 撤單										

➤ List view

- A list of stocks selected for viewing market data;
- In two modes: **detail list & bid/ask list**

1. Detail list (with +/-, bid/ask price, day hi/lo/open/close, vol & turnover):

Quote

Full | Brief | **List** | SHK Financial Data Ltd.

2333

GREATWALL MOTOR [Equity | Shortsell | non-Intraday Short Sell]

[Switch to Bid/Ask List](#)

Stock	Nominal	+/-	Bid	Ask	High	Low	Open	Close	Vol	Turnover
  02333	33.00	-2.10/ -5.98%	32.95	33.00	34.80	32.95	34.40	35.10	22.11M	746.86M
  02233	0.88	+0.02/ +2.33%	0.87	0.88	0.89	0.86	0.87	0.86	17.59M	15.42M
  00390	3.29	+0.02/ +0.61%	3.27	3.29	3.35	3.26	3.26	3.27	19.68M	64.84M
  00399	1.23	+0.06/ +5.13%	1.19	1.23	1.23	1.09	1.16	1.17	6.12M	7M
  00135	12.84	+0.24/ +1.90%	12.80	12.88	12.94	12.52	12.52	12.60	8.86M	113.67M

Last Update: 2014-02-06 16:01:06

- 2. Bid/Ask list (with details of 5 spreads in bid/ask queue, click the stock price to bring it to dealing ticket);






Quote

Full | Brief | **List** | SHK Financial Data Ltd.

2333

GREATWALL MOTOR [Equity | Shortsell | non-Intraday Short Sell]

[Switch to Detail List](#)

Stock	-4s	-3s	-2s	-1s	Bid	Ask	+1s	+2s	+3s	+4s
 02333	32.75 5 / 77K	32.80 14 / 215K	32.85 5 / 51K	32.90 7 / 67.5K	32.95 25 / 456.5K	33.00 5 / 3.05M	33.05 1 / 8K	33.10 1 / 10.5K	33.15 1 / 11K	33.20 1 / 9.5K
 02233	0.83 8 / 228K	0.84 7 / 824K	0.85 25 / 2.48M	0.86 40 / 2.58M	0.87 48 / 4.67M	0.88 1 / 30K	0.89 23 / 910K	0.90 23 / 2.54M	0.91 17 / 1.86M	0.92 13 / 1.17M
 00390	3.23 12 / 1.63M	3.24 16 / 2.45M	3.25 25 / 2.14M	3.26 33 / 1.71M	3.27 13 / 493K	3.29 7 / 394K	3.30 7 / 387K	3.31 13 / 1.58M	3.32 9 / 1.11M	3.33 11 / 994K
 00399	1.15 0 / 0	1.16 1 / 10K	1.17 1 / 10K	1.18 1 / 20K	1.19 2 / 60K	1.23 4 / 260K	1.24 2 / 150K	1.25 4 / 165K	1.26 2 / 250K	1.27 1 / 60K
 00135	12.72 10 / 442K	12.74 11 / 354K	12.76 7 / 342K	12.78 9 / 410K	12.80 9 / 312K	12.88 1 / 138K	12.90 17 / 406K	12.92 8 / 294K	12.94 13 / 416K	12.96 16 / 750K

Last Update: 2014-02-06 16:01:06

- Click ✕ 🔒 to remove & lock that stock respectively;
- Saving the collection of stocks in this list view for next login is NOT available;

2. Snap-shot (real-time/ delay)

- Market quote will not auto update, user need to type-in stock code each time;
- Most functions in streaming quote is inapplicable, except clicking price in bid/ask queue to bring the price to ticket

Remark: Real-time quote (streaming or snap-shot) may be subject to charges from broker. Please contact your broker for details.

Quote			
0 -0.00% T'over 983.782M			
At least 15 mins delayed quote			
Normal	Bid	Ask	
388 HIKEX [Equity]	139.500	139.500	
Day High	Day Low	Open	Previous Closing Price
139.500	139.500	139.500	140.500
Net Change(\$)	Net Change(%)	T'over	Volume
-1.000	-0.71%	0.000	0
Lot Size	P/E Ratio	Yield	Spread
100	35.31	2.54%	0.100 / 0.100

4.1.3 Portfolio

Function :

- Real-time update of ledger balance, max trading limit & stock position
- Always shown below dealing ticket

Operation :

- ⓘ : show other details (refer to #3.1)
- ↻ : manual refresh
- Total> / Buying> / Selling> : switching display among holding, registered buy quantity & registered sell quantity
- Click the stock can bring the stock code & quantity to dealing ticket (refer to #4.1.1);



Portfolio - 000000001 Cash HKD[1]	
Ledger Balance ⓘ	\$-47,906,030.69
Trading Limit	\$80,000,000.00
Stock	Total ▶
00001-CHEUNG KONG	1,000
00005-HSBC HOLDINGS	102,370
00011-HANG SENG BANK	101,390

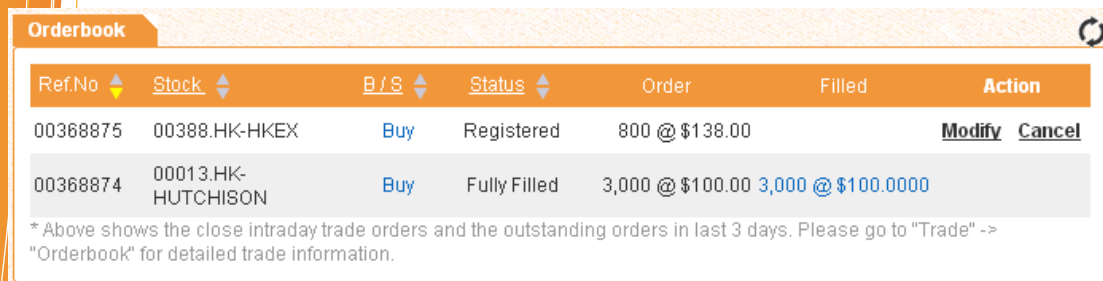
4.1.4 Order details

Three modes: **Order details**, **intra-day trade summary**, **intra-day price summary**, switch by clicking

Orderbook | **Intraday Trade Summary** | **Intraday Price Summary**

under teletext;

4.1.4.1 Order book (brief mode)



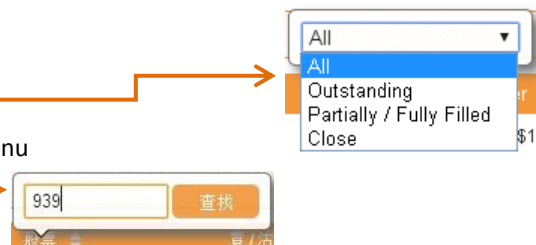
RefNo	Stock	B / S	Status	Order	Filled	Action
00368875	00388.HK-HKEX	Buy	Registered	800 @ \$138.00		Modify Cancel
00368874	00013.HK-HUTCHISON	Buy	Fully Filled	3,000 @ \$100.00	3,000 @ \$100.0000	

* Above shows the close intraday trade orders and the outstanding orders in last 3 days. Please go to "Trade" -> "Orderbook" for detailed trade information.

Function : View order details in brief mode

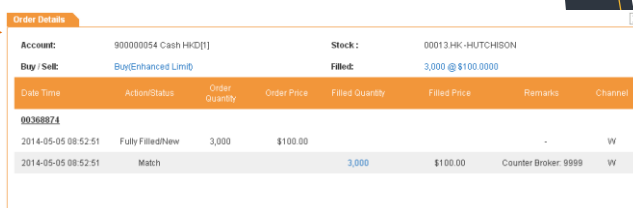
Operation :

1. Click ⓘ can sort records in ascending/descending orders
2. Filter unnecessary records by clicking ⌵ for pull-down menu
3. Click **Stock** to enter stock code for filtering



4. In **Action** column, click **Modify/Cancel** to modify or cancel order


5. Click the order to see order details



Date Time	Action/Status	Order Quantity	Order Price	Filled Quantity	Filled Price	Remarks	Channel
2014-05-05 08:52:51	Fully Filled/New	3,000	\$100.00				W
2014-05-05 08:52:51	Match			3,000	\$100.00	Counter Broker: 9999	W

6. Click  **Modify** &  **Cancel** to modify /


cancel registered order

7. Click grey background or  to abort

4.1.4.2 Intra-day Trade Summary

Function : For each stock, display buy & sell average price (to 4 decimal places) & executed quantity

Operation :

1. Click  to sort details in ascending/ descending order;


4.1.4.3 Intra-day Price Summary

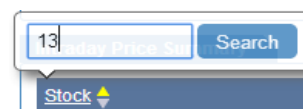


Stock	Price	Intraday Buy Qty	Intraday Sell Qty
00388.HK-HKEX	\$135.0000	400	400
00013.HK-HUTCHISON	\$98.5000	6,000	0
	\$99.8500	0	5,000
	\$100.5000	5,000	0
00005.HK-HSBC HOLDINGS	\$79.6000	1,200	1,200

Function : For each stock, displaying buy/sell quantity for each price spread

Operation :

- Click  to sort details in ascending/ descending order;
- Click **Stock** to enter stock code in pop-up box to see details of that stock only



4.1.5 Quick Reference

Function : Refer to page 5

Quick Ref.

15 mins delay indices

Index

+/->

HSI	22,260.67	+126.70
GEM	490.38	+4.87
HKL	26,836.22	+173.81
HSCEI	9,802.46	+22.74
HSCCI	4,163.57	-4.31
T'over	48.258B	--

Last Update:2014-05-02 16:01:24

Contact Information

?

Customer Services

cs@xyz.com


(852) 2232 0202

5 Order History (Detailed Mode)

Orderbook							
Account	All	Market	All	B / S	Buy / Sell		
Status	All	DateRange	Today	Stock			
Date Time	Ref.No	Stock	B / S	Status	Order	Filled	Action
2014-05-05 11:53:04	00375375	00013.HK-HUTCHISON	Sell	Fully Filled	5,000 @ \$99.85	5,000 @ \$99.8500	
2014-05-05 11:52:18	00375374	00013.HK-HUTCHISON	Buy	Fully Filled	6,000 @ \$98.50	6,000 @ \$98.5000	
2014-05-05 11:51:56	00375373	00001.HK-CHEUNG KONG	Buy	Rejected	6,000 @ \$123.90		
2014-05-05 09:42:25	00375372	00013.HK-HUTCHISON	Buy	Fully Filled	5,000 @ \$100.50	5,000 @ \$100.5000	
2014-04-30 08:35:19	00375345	00388.HK-HKEX	Buy	Fully Filled	400 @ \$135.00	400 @ \$135.0000	
2014-04-30 08:34:47	00375344	00388.HK-HKEX	Sell	Fully Filled	400 @ \$135.00	400 @ \$135.0000	
2014-04-30 08:34:07	00375343	00005.HK-HSBC HOLDINGS	Buy	Fully Filled	1,200 @ \$79.60	1,200 @ \$79.6000	
2014-04-30 08:33:55	00375342	00005.HK-HSBC HOLDINGS	Sell	Fully Filled	1,200 @ \$79.60	1,200 @ \$79.6000	
2014-04-28 15:29:17	00375340	00001.HK-CHEUNG KONG	Buy	Registered	1,000 @ \$134.90		Modify Cancel
2014-04-28 14:51:49	00375339	00001.HK-CHEUNG KONG	Buy	Rejected	2,000 @ \$134.90		
2014-04-28 07:00:00	00375337	00001.HK-CHEUNG KONG	Buy	Rejected	1,000 @ \$134.90		

Function : Show transaction records in detail

Operation :

- Same as #4.1.4, while more filters are available;
- Filter unnecessary records with  and select applicable items;

Market	All	DateRange	Today
DateRange	All	B / S	Today
	Hong Kong	Stock	Last 7 Days
	United States		Last 30 Days
			Last 90 Days

6 Fund Deposit/ Withdrawal

Two functions : Submit “Deposit” and “Withdrawal” Instructions online

6.1 Money Deposit

Path : Service > Deposit

存款

提示:

→ 網上存款只適用於港幣賬戶

→ 網上存款方法 :

→ btd.Fund.CASH

→ 支票

→ btd.Fund.TRANSFER

→ btd.Fund.BANK_TSF

→ btd.Fund.CASH_TSF

→ btd.Fund.BANK_IN

→ 銀行賬戶資料 :

→ 東亞銀行有限公司

[BEA] [REDACTED]

[REDACTED]證券有限公司)

→ 香港上海匯豐銀行有限公司

[HSBC] [REDACTED]

[REDACTED]證券有限公司)

→ 中國銀行(香港)有限公司

[BOC] [REDACTED]

[REDACTED]證券有限公司)

→ 請記下提存參考編號

→ 請將存款收據及提存參考編號電郵至

vince.lam@2qotrade.com

→ 請填上有 * 之欄位

網上存款方法 * : 請選擇

銀行 * : 請選擇

存款戶口 * : 000000001 現金 港幣[1]

金額 * : \$

存款日期 * : 2013-12-09

存款收據編號 :

備註 :

(只限200個字)

提交 清除

Please select :

- Deposit means (Cheque, bank transfer) & broker's bank account

網上存款方法 * : 支票

銀行 * : [HSBC] [REDACTED]

- Amount (only HKD can be handled at this stage) & date of deposit

金額 * : \$ 12,000

存款日期 * : 2013-12-09

- Deposit advice ref. no. & remarks (free text)

存款收據編號 : 35551244

備註 : 支票日期: 10/12/2013

(只限200個字)

- Click **提交** to proceed
- Click **確認** after verifying the instruction details

確認

請檢查以下的細節，並按「確認」繼續，或者按「取消」返回。

網上存款方法：	支票
銀行：	[HSBC]
存款戶口：	000000001 現金 港幣[1]
金額：	\$12,000
存款日期：	2013-12-09
存款收據編號：	35551244
備註：	支票日期: 10/12/2013

取消
確認

- 在指令確認視窗按 **返回** 鍵完成交易。

存款

提示：

- 網上存款只適用於港幣帳戶
- 網上存款方法：
- td.Fund.CASH
- 支票
- td.Fund.TRANSFER
- td.Fund.BANK_TSF
- td.Fund.CASH_TSF
- td.Fund.BANK_IN
- 銀行帳戶資料：
- 東亞銀行有限公司

參考編號： FND000000000103

網上存款方法： 支票

銀行： [HSBC]

存款戶口： 000000001 現金 港幣[1]

金額： 港幣 \$12,000.00

存款日期： 2013-12-09

存款收據編號： 35551244

備註： 支票日期: 10/12/2013

Remark:

- Online cash deposit is available in HKD only;
- Instructions confirmed by user will be not immediately reflected in account buying power. It is valid after being confirmed by broker staff;

6.2 Money withdrawal

Path: Service > Withdrawal

提示:

- 提款貨幣將默認為賬戶貨幣
- 提款過程需要2個工作天
- 每日提款請求截止時間為 00:00，逾時之請求將於下一個工作天處理
- 請記下提存參考編號
- 請填上有 * 之欄位

網上提款方法 * :

提款戶口 * : 000000001 現金 港幣[1]

金額 * : \$

備註 :

(只限200個字)

- 請選擇存款方法（支票、銀行轉帳等）

網上提款方法 * :

- 請輸入金額及備註（自由輸入文字）:

金額 * : \$

備註 :

(只限200個字)

- 按 鍵傳送
- 請確認彈出視窗之資料無誤，然後按 鍵

確認

請檢查以下的細節，並按「**確認**」繼續。或者按「**取消**」返回。

網上提款方法 :	支票
提款戶口 :	000000001 現金 港幣[1]
金額 :	\$35,122.25
備註 :	全提款項

- 在指令確認視窗按 [返回](#) 鍵完成交易。

提款

提示:

- 提款貨幣將默認為帳戶貨幣
- 提款過程需要2個工作天
- 每日提款請求截止時間為 00:00，逾時之請求將於下一個工作天處理
- 請記下提存參考編號
- 請填上有 * 之欄位

參考編號： FND000000000105

網上提款方法： 支票

提款戶口： 000000001 現金 港幣[1]

金額： 港幣 \$35,122.25

備註： 全提款項

返回

Remarks:

- 提款貨幣將默認為帳戶貨幣*
- Two working days for withdrawal being effective*
- 每日提款請求截止時間為 00:00，逾時之請求將於下一個工作天處理*

7 FAQ

1) What are the definitions of different order types in dealing ticket?

Order Type	Description
Limit Order	A limit order will allow matching only at the specified price.
Enhanced Limit	An enhanced limit order will allow matching of up to 10 price queues (i.e. the best price queue and up to the 19 th queue at 9 spreads away) at a time provided that the traded price is not worse than the input price.
Special Limit Order	A special limit order will allow matching of up to 10 price queues (i.e. the best price queue and up to the 10 th queue at 9 spreads away) at a time provided that the traded price is not worse than the input price.
At-auction Order	An at-auction order is an order with no specified price and is entered at the final Indicative Equilibrium Price (IEP).
At-action Limit Order	An at-auction limit order is an order with a specified price. An at-auction limit order with a specified price at or more competitive than the final IEP may be matched at the final IEP subject to availability of eligible matching order on the opposite side.

2) When using Internet Explorer 8 or latest version of browser, incompatible problems arise during login. How to solve this problem?

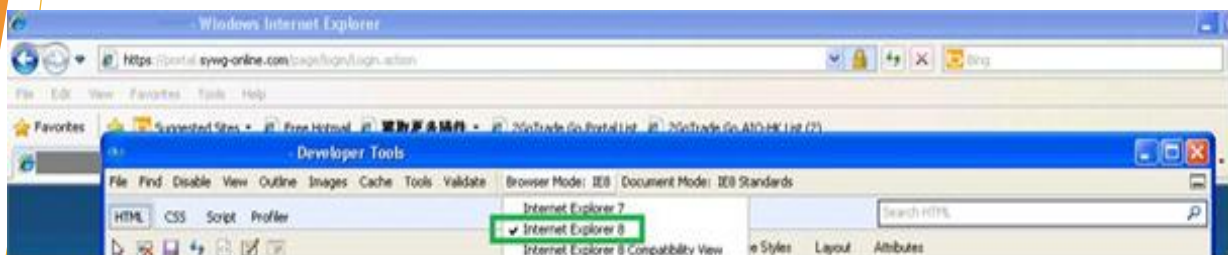
Open Internet Explorer 8 browser

Click F12 (Developer tools)

Choose Internet Explorer 8 (Browser model)


Close F12 (Developer tools)

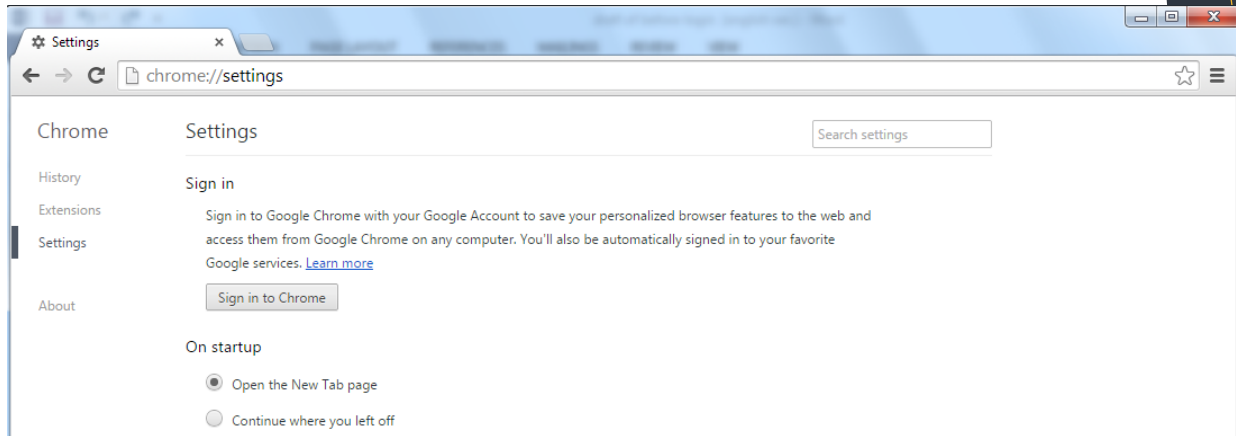
Close Internet Explorer 8 browser



3) When using Google Chrome and it is too slow, how to solve the problem?

Suggestion:

Enter **chrome://settings/** in the address input bar of Google Chrome, or click  on right hand side.



Click Show advanced settings at the bottom of setting page.

Users

You are currently the only Google Chrome user.

[Add new user...](#)

[Delete this user](#)

[Import bookmarks and settings...](#)

Default browser

[Make Google Chrome the default browser](#)

Google Chrome is not currently your default browser.

[Show advanced settings...](#)

Enter System, leave the box besides 'Use hardware acceleration when available' blank, restart Google Chrome to activate the function.

System

☒ Continue running background apps when Google Chrome is closed

☐ Use hardware acceleration when available (requires Chrome [restart](#))

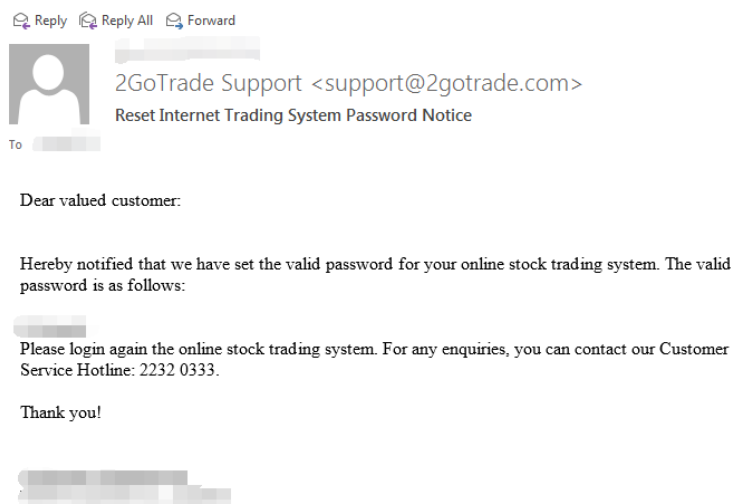
4) What can I do if I've forgotten my login name and / or password?

Forget password ONLY

Click the link into Forget password at login page.

- I. Type in Login ID; ID Number and registered Email
- II. Click Submit

- III. Receive an email with reset password notice.



- IV. Login with new password.
- V. Change password after login.


Forgot Login name ONLY

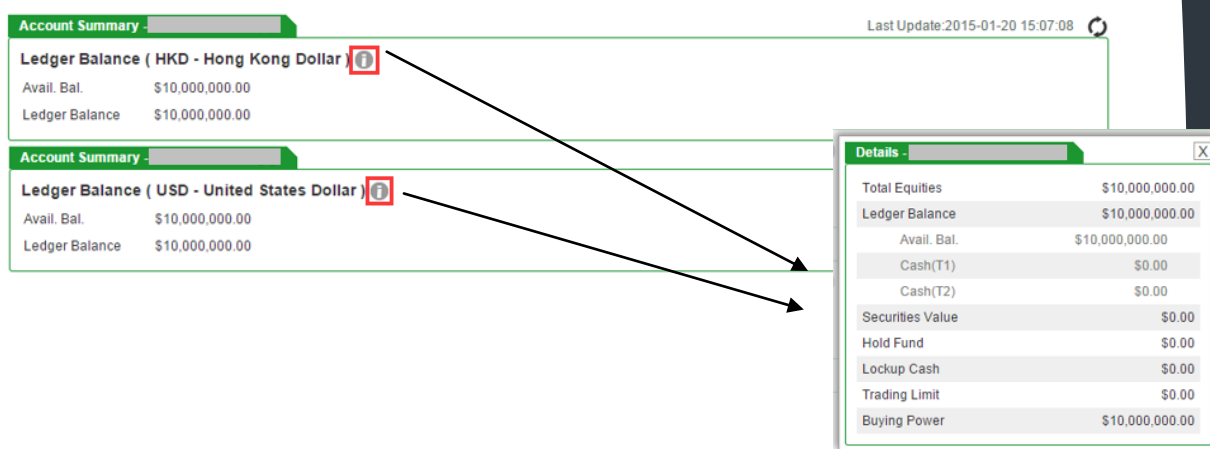
- I. Please contact with your broker for login name.

Forgot BOTH login name and password

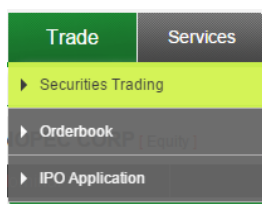
- I. Please contact with your broker for login name.
- II. Next follows apply for “forgot password” procedure.

5) How to check my account summary?

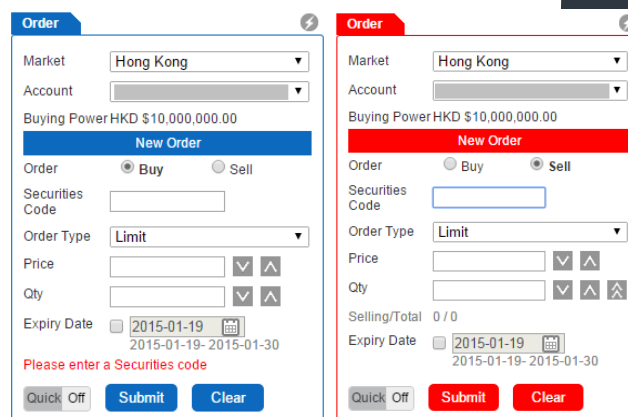
Please click on the  icon and the summary window will pop up.



6. How to process “Buy” / “Sell” function?

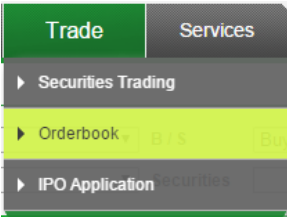


- A. Choose market
- B. Enter securities code
- C. Choose order type
- D. Enter price and quantity
- E. Click “Submit”



7. How to check my orderbook?

Choose account / market / status / date range or securities



Orderbook

Account

900000054 Cash HKD[1]

▼

Market

All

▼

B / S

Buy / Sell

▼

Status

All

▼

Date Range

Today

▼

Securities

↻

Date Time	Ref.No	Securities	B / S	Status	Order	Filled	Command
No records							

8 Contact Us

Feel free to contact us for technical support!
Channels below:

Tel : (852) 2232 0300

Email : support@2gotrade.com

- THE END -